

# 2010-11

## Company Profile

### Our Mission

Helping businesses increase value to owners  
while rewarding productive and loyal management.



## STECH INFOSYSTEM

Corp. Office –

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## *Company Profile*

STECH INFOSYSTEM approach to Public and as well as Private sector to create, modify, enhance, and protect the business environment of IT clients through creating informed opinions in key audiences based on the creative presentation of truthful information. The carefully balanced combination of knowledge of the local conditions, the innovative approach to communications, and the global experience of IT's entire network, enhance business capabilities to effectively manage perceptions of key audiences. Adherence to stringent IT based companies optimally satisfying the business process needs of its clients.

Bhaskar Das  
*(Proprietor)*

STECH iNFOSYSTEM is an Information Technology & BPO company which provides technology and back office solutions to corporates, spanning a range of verticals.

We provide software products, IT services and Operations Outsourcing (BPO) solutions for a variety of industry verticals including Insurance, Banking, Government, Manufacturing and Retail.

The solutions and services include Manage IT Services, Application Software Development & Maintenance, Payment Solution, IT consulting and various Transaction Processing services.

The company integrates its products and services to create customized solutions to allow you to undertake technology-based business transformation that allows reorganization in line with today's dynamic business environment.

## Basic Information

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### Services

- BPO Services

-Our BPO services includes

- Banking clearing activity like,
  - ✚ Inward & Outward MICR clearing
  - ✚ Credit Card Processing
  - ✚ ATM Clearance & Maintenance
  - ✚ Cheque pick up & Collection
  - ✚ Telecom Mended
  - ✚ IPO
  - ✚ CMS Activity
  - ✚ Tele Calling
  - ✚ Distribution of Welcome KIT
  - ✚ ECS & Address verification etc.
  - ✚ Maintaining E-Boxes
  - ✚ Coordinating whole West Bengal Circle for CMS, Processing etc.

- Field engineering services

-We understand the importance of ensuring uptime of IT Infrastructure as enterprises deploy these for critical application, Product support is the life line for IT infrastructure. The purpose is to ascertain that we are available to resolve problems pertaining to failure of components, inter-operability with other equipments or errors, etc.

- Application management & services

-To provide customer end-to-end application support services so that along with other STECH iNFOSYSTEM offerings customer gets total IT solutions.

-Package application

-Stand alone application

- Web based application

-Application development

-Application maintenance & support

-Hosting services

## *Company Profile*

- Web site designing
- Corporate mail management
- Blackberry solutions for small & medium organizations

- System integration

-System Integration Division integrates the components of information systems and information technology to get an optimum solution satisfying all the stake holders of the organization with greater productivity and efficiency. We integrate all the components of the solution-the application software, operating environment, hardware platform and network environment. The company's quality policy covers all areas of System Integration.

- Facility management services

-Includes all kind of corporate services

- Back office jobs for all major sectors

-Data processing, Data handling, Tele calling, All kind of verification, Collection jobs, MIS related jobs etc.

## *Our Merits*

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- ✚ Provide best economic solutions that meet the clients' expectation not only by realizing the clients' business.
- ✚ Objectives, but particularly by our strict adherence to the ethical principles of public relations.
- ✚ Continuous search for opportunities beyond the agreed communication and business objectives.
- ✚ Unique approaches to the clients' special need in order to find best and tailored solutions.
- ✚ Team work based on the implementation progressive technology disciplines based on instant access to personal and information resources of the IT network.
- ✚ Professional quality of services provided by a high motivated team

## *Our Strength*

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- ✚ Quality work with information
- ✚ Professional and strictly ethical relations with the clients
- ✚ Courage and readiness to communicate on behalf of a client in crisis
- ✚ Expertise and professionalism
- ✚ Unique solutions
- ✚ International know-how, combined with experience in the local market
- ✚ Wide-ranging contacts
- ✚ Flexibility and attainability

### *Our Association*

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Microsoft Business Partner  
Google Business Associate  
Intel Channel Partner

### *Our Group Co.*

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PATHFINDERS CONSULTANCY SERVICES PVT. LTD.

### *Our Few Esteemed Clients*

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Here we want to express our heartfelt gratitude to our esteemed clients for the trust they have been placing in us. Since 2002, major BPOs companies have been our clients. We have proven our consultancy expertise and experience in a number of industries and provided consulting on a number of topics.

We believe that the length of our service agreements is proof of the positive effect of our activities on our clients' business.















- **AXIS BANK**
  - ✚ Inward Chq. Processing
  - ✚ U/V Checking
  - ✚ H/V inward processing
  - ✚ I/W Chq. Return processing
  - ✚ Payee Name
  - ✚ CBSS chq. Processing
  - ✚ Dividend & Warrant
  - ✚ ECS processing
  
- **CITI BANK N.A., A Global Bank**
  - ✚ MISC Clearing Activity
  - ✚ CMS & Easypay activity including – Airtel post paid processing for Kolkata and whole West Bengal Circle
  - ✚ Vending of Microsoft Genuine Software
  - ✚ System supply for their vendors

## Company Profile

- SUNDERBAN TIGER RESERVE, GOVT. OF WEST BENGAL  
Automation Project
- L B Jha & Co., Chartered Firm
  - ✚ Domain maintenance
  - ✚ Web site maintenance
  - ✚ Mail server management
  - ✚ FMS support
  - ✚ System supply
  - ✚ Virus solution & Firewall
  - ✚ Network setup & maintenance
  - ✚ System supply on rent
- PATHFINDERS CONSULTANCY SERVICES PVT. LTD., BPO
  - ✚ Services rendered so far-
  - ✚ FMS support
  - ✚ System supply
  - ✚ Virus solution & Firewall
  - ✚ Network setup & maintenance
  - ✚ System supply on rent
- PROMARK PVT. LTD., BPO
  - ✚ Services rendered so far-
  - ✚ FMS support
  - ✚ System supply
  - ✚ Virus solution & Firewall
  - ✚ Network setup & maintenance
  - ✚ System supply on rent
- DUTTA GHOSH ASSOCIATES CHARTERED ACCOUNTANTS, Chartered Firm
  - ✚ Domain maintenance
  - ✚ Web site designing & maintenance
  - ✚ Mail server management
  - ✚ FMS support
  - ✚ System supply
  - ✚ Virus solution & Firewall
  - ✚ Network setup & maintenance
  - ✚ System supply on rent
- SPEARHEAD CONSULTANTS AND EVALUATORS PRIVATE LIMITED
  - ✚ Domain maintenance
  - ✚ Website designing
- ANUPAM GROUP, FMGC Co.
  - ✚ System supply

## *Company Profile*

 AMC

- GEONS NETWORK SOLUTIONS PVT. LTD., Marketing Consultant
  -  System supply
  -  AMC
- R. S. CERTIFICATION INTERNATIONAL, ISO Certification Co.
  -  System supply
- SWASTIK FORUM, Construction Co.
  -  System supply
- EKTA, Fashion Designer
  -  System supply
  -  Domain maintenance
  -  Website designing
- HOOGLY NADI JALAPATH SOMOBAY SOCIETY LTD., Public Sector Transportation
  -  System supply
  -  Network setup
- JUPITARGROUP, MNC
  -  System supply
  -  Domain maintenance
  -  Web site designing
- FAEA ASUTOSH COLLEGE, NGO
  -  Web site designing
  -  Domain maintenance